

COMMITTEE ACTION TRACKER

ACTIONS: 22 September 2016

ACTION	OUTCOME	LEAD OFFICER
UPDATE ON THE MANAGED SERVICES PROGRAMME		
1. The committee would like details of the financial benefits set out in the business cases which supported the procurement of Managed Services Systems and the savings (if any), one off and on-going costs, and benefits delivered to date. Members would like the analysis to include a breakdown by year.	A briefing note was circulated on the 9 November.	John Quinn, Bi-Borough Director of Corporate Services
2. The Committee would like to know how much the Council paid to Mazars LLP to undertake a review and produce a 'lessons learned' report on the Programme.	A briefing note was circulated on the 9 November.	John Quinn, Bi-Borough Director of Corporate Services
3. Members would like a briefing note on the current arrangements in respect of debt management, the processes for debt recovery and the communications issued to staff in service directorates. This should include age, size and profile of the debt and collections over time since the contract started.	A briefing note was circulated on 4 November.	Steve Mair, City Treasurer
4. The committee would like a note on the achievements that will be delivered by December that will be visible to service users.	This is outstanding and is being chased	John Quinn, Bi-Borough Director of Corporate Services
5. Members asked what principles can be taken forward as learning points from the process to be applied to future procurement of this type.	A briefing note was circulated on the 9 November.	John Quinn, Bi-Borough Director of Corporate Services